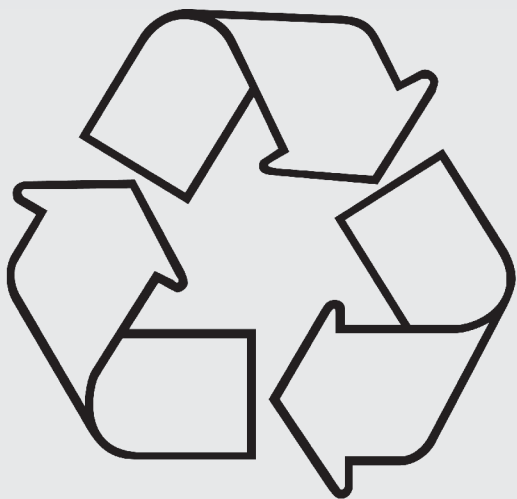


# Refurbishment Manual

For Netti manual  
wheelchairs



# REFURBISHMENT MANUAL FOR MANUAL WHEELCHAIRS

## The future is about taking care of the environment

Alu Rehab is working to reduce pollution throughout the process of production from the raw material, through development, manufacturing, waste management, refurbishment and recycling of the materials.

The Netti III Comfort is the first Wheelchair to have been passed through EPD (Environmental Product Declaration), reducing effect on environment and energy consumption from manufacturing to freight.

### Thank you for choosing a product from Alu Rehab

All Netti Wheelchairs are tested at TÜV SÜD Product Service GmbH in Germany following the European Standard EN-12183.

Netti wheelchairs are crash tested and approved according to ISO 7176-19:2008 at Rise Sweden and Tass Netherlands (except for Netti I and Netti II which are not intended for being used as seat in a vehicle).

## WHY REFURBISHMENT?

Alu Rehab as manufacturer of wheelchairs takes great pride in making wheelchairs that ensure safe use for user and attendant. We make durable wheelchairs that can be used and reused for very many years, maintaining their functionalities when refurbished properly.

We know the most effective way to spare the environment is to reuse the products we make.

That is why we have made this refurbishment manual to make it easy to clean, fix and check wheelchairs for safe and long time use and reuse.

New parts / spare parts, paint, new cushions and upholstery and new wheels can be purchased at Alu Rehab so that even a worn wheelchair can be reused after proper refurbishment.

## INDEX

This Manual is divided into a four step procedure detailing servicing and refurbishment of the Wheelchair.

### STEP 1 - CLEANING PROCEDURE

- Wheelchair ..... page 4
- Seating system ..... page 4

### STEP 2 - REFURBISHMENT PROCEDURE

- Frame ..... page 5
- Wheel ..... page 5
- Arm Rest ..... page 6
- Back Rest unit ..... page 6
- Push Handles / Push Bow ..... page 6
- Head Support ..... page 6
- Seating Unit ..... page 7
- Back and Tilt mechanism ..... page 7
- Foot Support ..... page 7
- Brakes ..... page 7
- Anti Tip Tubes ..... page 7
- General Information ..... page 7

### STEP 3 - FUNCTION CONTROL

- Function control ..... page 8-9

### STEP 4 - RECYCLING

- Separation and recycling ..... page 10

### RECEIPT FORM


- Receipt form ..... page 11

This refurbishment manuale can be downloaded from our webpage: [www.My-Netti.com](http://www.My-Netti.com)


STEP 1    CLEANING PROCEDURE FOR WHEELCHAIRS

- 1. Remove back cushion, seat cushion, high adjustable push handles, seat plate and arm support before washing. The removed parts are to be cleansed by sponge and mild detergent.
- 2. Clean back and seat cushion according to instruction (see table below).
- 3. Use soft soap and degreasing agent where necessary.
- 4. Rinse wash using clean water to remove soap and degreaser.
- 5. Use methylated spirit to remove any excess dirt or grease.
- 6. Remove wheels and turn the wheelchair upside down to remove all water before the wheelchair drip-dries in room temperature prior to greasing and preparation.

**Disinfection:** Wipe the wheelchair with a soft rag wetted with Hydrogen-peroxide.

 **Do not use jet water washing, it may damage bearings, quick release, gas springs and labels.**

CLEANING PROCEDURE FOR SEATING SYSTEM

 Due to hygienic reasons we recommend replacing all upholstery parts when a new user is taking over the wheelchair.

Read cleaning instruction label on cushions and covers for parts not in this table. Use washing bag for the covers - the Velcro may cause extra wearing during washing.

“Male” part of Velcro can be cleaned with a steel file brush.

		UNO Seat		Netti Sit	
SEAT CUSHIONS	CORE				
	Wash	Hand wash 40°C		Hand wash 40°C	
	Disinfection	Virkon S	Autoclave 105°C	Virkon S	Autoclave 105°C
	Drying	Shake (clench)	Air dry standing	Shake (clench)	Air dry standing
	PROTECTION COVER	Not standard			
	Wash			Machine wash 60°C	Wipe with soap
	Drying			Spin-dry / Air-dry	Do Not Tumble Dry
	OUTER COVER				
	Wash	Machine wash 60°C		Machine wash 60°C	
	Drying	Tumble Dry max 85°C		Tumble Dry max 85°C	

BACK REST CUSHIONS	CORE	All Alu Rehab Back Rest Cushions are processed in the same way.			
	Wash	No wash			
	Disinfection	Virkon S    Autoclave 105°C			
	Drying	Shake (clench), Air Dry vertical.			
	OUTER COVER	Back Cushions are delivered with Easy Care, 3D, and Temp cover			
	Wash	Machine wash 60°C.		Temp C°: hand wash	
	Drying	Temp: Spin-dry, Air Dry, do not tumble dry Easy Care, 3D: Spin-dry, Air Dry, Tumble Dry max 85°C.			

## STEP 2 REFURBISHMENT PROCEDURE

Before working on the wheelchair it is advisable to place the wheelchair on a raised table or bench giving an ergonomically correct position, avoiding any unnecessary lift. Use recommended, high quality tools and refer to the User Manual.

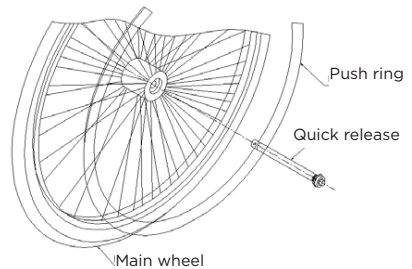
Clean the Wheelchair - see Cleaning Procedure Page 4, difficult stains remaining after the cleaning process can be removed with methylated spirit. For oiling or greasing - remove cushions, head support, leg supports, main wheels, front castors, arm supports and any other accessories. Tilt the wheelchair rearwards on to the anti tip tubes.

### FRAME :

Check the frame for deformations, break-ages, damage, abrasions, and missing screws, bolts and nuts. Worn parts must be replaced, and oiled if necessary. Deformed frame and parts must be scrapped.

### MAIN WHEEL:

Main wheels and push rims can be cleaned with soapy water or methylated spirit. Clean the rims and check tyres for damage and cracks, replace if necessary. Oil the quick release/main wheel axle. Check that the quick release locks the main wheel when mounted on the wheelchair. This is done by pulling the main wheel after mounting making sure the wheel is firmly attached.

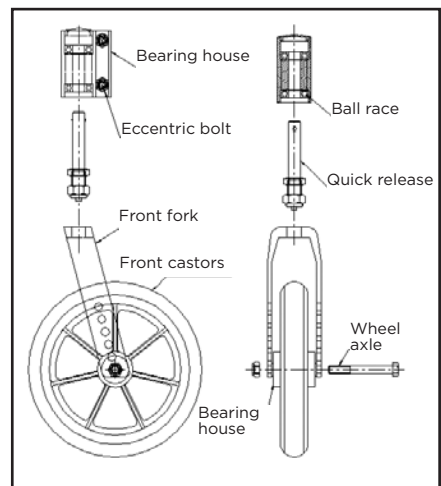


### FRONT CASTORS AND FRONT FORKS:

Clean the front forks with methylated spirit. Oil the quick release axle and check for play. If there is play in the quick release axle, remove it, clean it with methylated spirit and apply Thread Lock glue to secure the front fork within the bearing house.

Dismantle the front castors from the front forks for cleaning with methylated spirit and check for play in the bearing. Replace the front castors if worn. Check that the quick release locks the front castor when mounted on the wheelchair (see User Manual for further details).

For correct manoeuvring check that the bearing house is mounted vertical in relation to the ground (see User Manual for further details).



- **ARM SUPPORTS - NETTI III/ NETTI V:**

Check that the lock track is cleaned. Ensure that the position screw is mounted and in the correct position. Check that the arm support pads are mounted with two screws, one each side, check that the screws are tight. Place the arm support in the cleaned arm support bracket on the frame. Move the arm support forwards and rearwards slowly while screwing the lock screw inwards. When play in the arm supports has been removed, tighten the lock nut.

- **ARM SUPPORT LOCK NETTI 4U:**

Ensure that the lock and release mechanism works. Check depth/length displacement of the arm support pads, tighten the screws in the arm support pads.

- **PUSH HANDLES :**

Check the push handles for wear and damage. If hand-grips are worn, the complete push handle must be replaced. Ensure that the security screw is fitted. Check that the shelter studding in the plastic bracket is not deformed.

- **PUSH BOW:**

Check all screws and fastening points. Remove loose screws, clean with methylated spirit and re-fit using Thread Lock glue, (full locking). Check that the tilt and back release handles are marked with correct symbols. Replace adjusting handles and wheels if necessary.

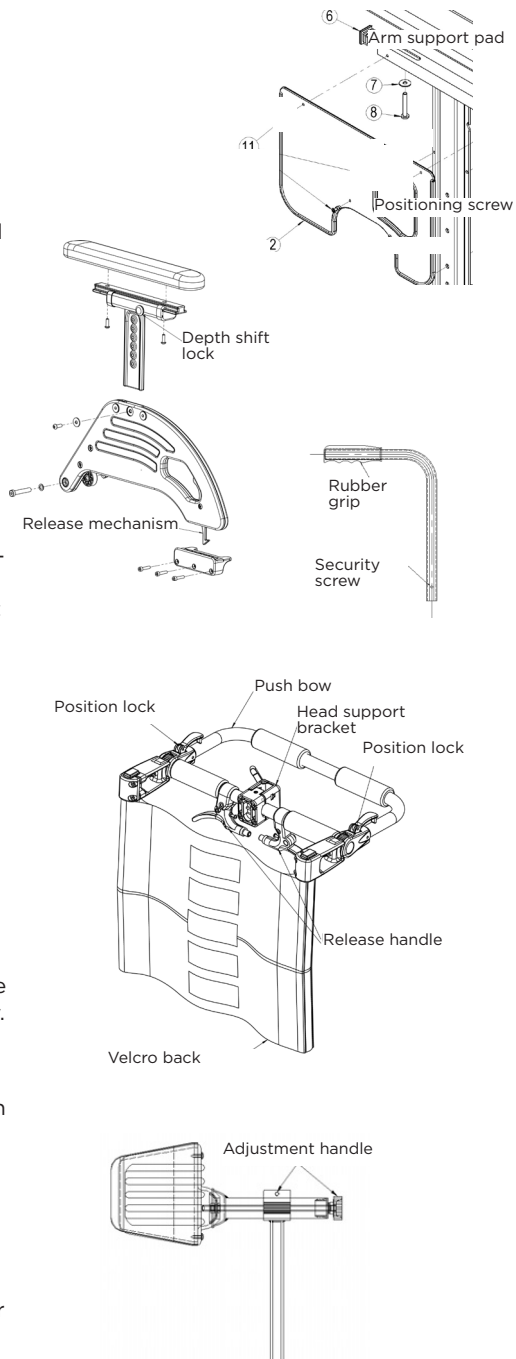
If the cleaning routine has not been followed and driving handles/hand grips have been incorrectly cleaned, replace with new.

- **BACK REST UNIT:**

Check Velcro back for damage in sewing and lock. If necessary clean the Velcro with a damp cloth. Tighten the straps. The Velcro "male" can be cleaned with a steel file brush.

- **HEAD SUPPORT:**

Check that the head support is clean and that there are no abrasions or tears. Replace the head support if the wheelchair is for a new user. Oil screws and wheels. Check and replace handles and wheels if necessary.



## • SEATING

**UNIT:** Check the seating plate for breakage or cracks and missing screws. Clean the seat cushion in accordance with cleaning instructions on the cushion label or replace. See cleaning procedure for seating system, Page 4).

## • BACK AND TILT MECHANISM:

Check the gas springs for damage and replace if necessary. Adjust and oil wires and cables and cable transfers. Clean and oil the piston rod on the gas spring.

## • LEG SUPPORT:

Check and adjust wheel/handles, check that no adjustment screws are damaged or missing. Tighten loose screws/nuts and oil all moveable parts. Do not oil the adjustment bar in the mechanical lock. Check the mechanical lock on the angle adjustable leg supports and if necessary replace the lock cone. Remove and check the fit of the leg supports to the frame. If necessary replace the leg support brackets.

## • PARKING BRAKES:

Check that all screws are in place and tight. If parts are loose or missing, replace the complete brake for security reasons. Adjust the brakes blocking the wheels when activated using reasonable force.

Drum brakes are cleaned and adjusted locking the wheels by full handle pull.

## • ANTI TIPS:

Check the engagement and disengagement of the anti tip tubes in the up and down positions. Adjust the anti tip tubes in relation to the main wheels, (see User Manual for correct adjustment).

## • GENERAL INFORMATION:

Use Alu Rehab AS original parts only. Use light bicycle oil on moveable parts and bearings. Use HHS Lube (Würth) on Gas Springs.

Recommended glue:

Loctite 2701 Thread Lock - full lock.

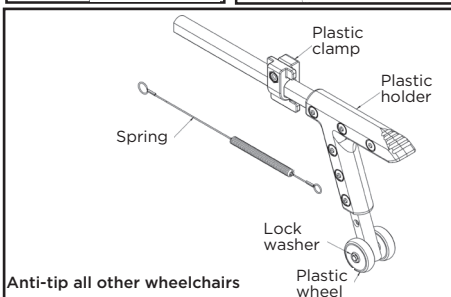
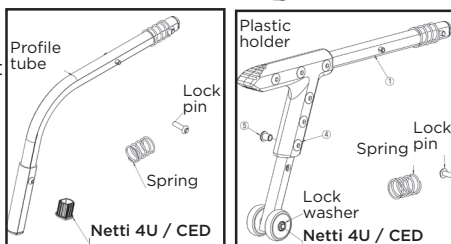
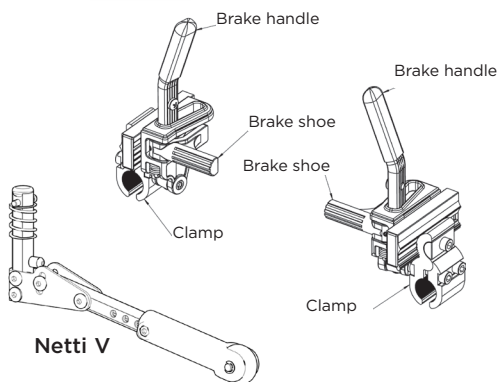
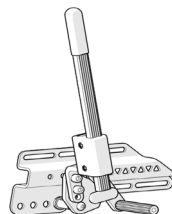
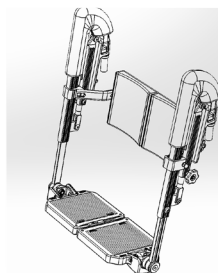
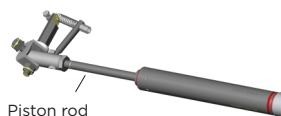
Loctite 243 Thread Lock - part lock.

Silver colour code: RAL 9007

Graphite grey colour code: RAL 7024

Black code colour: RAL 9005

Always have the User Manual available.



### STEP 3 FUNCTION CHECK BEFORE DELIVERY TO USER/CUSTOMER

Check that the wheelchair is adjusted according to order.

Visual check:

- All pins, plugs and screws are correctly fitted.
- Check the sewing in the Velcro back, no loose threads shall be seen.
- Check that the seating plate is in good condition and correctly adjusted for seat depth.
- Check that the Netti Comfort seat plate fabric is intact.
- Make sure the user manual for the wheelchair is at hand by refurbishing.

Function	Model	Test/check	Done/OK
Tilt	Netti III family Netti S Netti 4U family Netti AdaptPro Netti V family	Move the tilt functions in both outer positions and check there is free movement. Check that wires run free of obstructions. Check that the tilt function is marked with correct labels.	
Back-recline regulation	Netti III family Netti S Netti 4U family Netti AdaptPro family Netti V family	Move the back recline regulation in both outer positions and check there is free movement. Check that wires run free of obstructions. Check that the recline function is marked with correct labels.	
Push handles	All wheelchairs, except Netti 4U family Netti S Netti AdaptPro family	Check that hand grips are free from abrasion and damage. Check that driving handles adjust freely and lock in position. Check that the stop screw and the small steel plate are correctly fitted.	
Push bow	Netti 4U CED Netti S Netti AdaptPro family	Check that the push bow is secure and lock in position.	
Head support	All wheelchairs	Check that the small set screw in the centre on top of the head support adapter is tightened and that the small steel plate is correctly mounted. Check the head support is clean and intact and that adjustment handles function correctly.	
Arm support	Netti III family Netti S Netti 4U family Netti AdaptPro family Netti V family	Check that the arm support pads match and are adjusted similarly on both sides. Check that the height adjustment locks correctly. Adjust the plastic screws in the arm support bracket and tighten the lock nut, the arm support should slide easily within the arm support bracket. The stop screw should be adjusted to the same height on both sides. The slide mechanism should operate easily. Check that the arm support locks when swung forward..	

Function	Model	Test/check	Done/ OK
Bearing housing	All models except Netti 4U family Netti AdaptPro Netti V family	.	
Front castors	All wheelchair models	The front castors quick release should operate freely and lock them in the secure position. Check there is minimum free play in the quick release lock. Check both front castors are mounted in the same position on the front forks.	
Main wheel	All wheelchair models	Check that the main wheels lock securely and that the quick release operates freely on and off. Check there is minimum free play in the quick release lock. Check both main wheels are mounted in the same hole position in the wheel-frame bracket. There should be no free play in the push rims.	
Brakes	All wheelchair models	Check that the brakes are equally adjusted on both sides and that they lock the main wheels securely with as little required force as possible.	
Extension piece leg support	All wheelchair models	The extension piece should be securely fastened and equally adjusted on both sides.	
Leg support angle adjustable	All wheelchair models	Check if the angle lock locks into desired angles and the leg support is easy to mount and remove. There should be no free play in the locking bracket. Check that it is easy to move and fix the length adjustment. The calf supports should be equal adjusted on both sides. The knee upholstery should be clean.	
Leg support universal	All wheelchair models	Check the connection between the leg support and the frame; that it is easy to mount and remove them. There should be no free play in the locking bracket. Check that it is easy to move and fix the length adjustment	
Anti tip tubes	All wheelchair models	Check that the adjustment is equal on both sides and that the position is correct relative to the main wheels. Check engagement and disengagement of the anti tip tubes up and down. Check that the anti tip tubes are correctly labelled.	
Directional stability	All wheelchair models	Push the wheelchair with equal power on both sides of the push bar, allow the wheelchair to roll forward freely. The wheelchair should roll forwards in a straight line, if not, adjust the front castors and main wheels, (see User Manual).	

## STEP 4 RECYCLING


### ■ Demounting and material-information for recycling

The wheelchair is designed for easy demounting and separation of components and materials to eas recycling. Please study our Recycling manual SM0032 to get an over-view over the materials used in all the components of the wheelchair, how they are to be separated and how they can be recycled.

Always do an assessment if the wheelchair can be refurbished before it is scraped. The most environmental friendly is to re-use if possible.

Please contact your local recycling firm to get updated information which components and materials can be recycled and how they are to be separated.

The lowest level of recycling is separating into metal, plastic + foam and wood.  
The highest level of recycling is separating into different kinds of metals, different types of plastic and wood.

 Gas springs, batteries and electrical components are always to be separated into separate container and delivered to authorized recycling companies.

Scrapped parts can become raw material for new parts!

# RECEIPT FORM FOR EXECUTED REFURBISHMENT PROCEDURE

• **Frame number/serial number:**

• **PROCEDURE EXECUTED OK:**

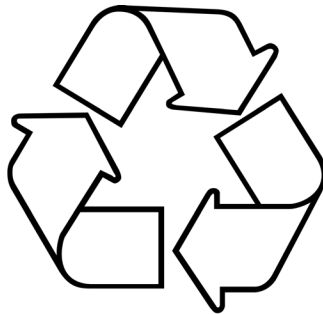
• Cleaning procedure

☐

• Refurbishment procedure

☐

• Function control

☐

All the points above have been executed and the wheelchair is ready for delivery

Company name:

Technician:

.....

Place - Datum:

.....

Signature:


.....

This filled out refurbishment manual shall follow the refurbished wheelchair to the end user, documenting that the wheelchair has been refurbished according to the wheelchair manufacturer recommendations. This assures maintaining the end user safety and the long life wheelchair function.



IN DIALOGUE WE CREATE  
SIMPLE SOLUTIONS AND  
ENABLE JOY OF LIFE

SM0033UK  
2023-06



FEEL FREE TO CONTACT US:



**Netti**<sup>®</sup>  
BY ALU REHAB

Alu Rehab AS  
Bedriftsvegen 23  
4353 Klepp Stasjon  
NORWAY

T: +47 51 78 62 20  
post@My-Netti.com

Alu Rehab ApS  
Kløftehøj 8  
DK-8680 Ry  
DANMARK

T: +45 87 88 73 00  
F: +45 87 88 73 19  
info@My-Netti.com

My-Netti.com